

Inside Wrap-Around Care: Clinician Perspectives on the Extensive Needs Service (ENS)



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Background

The ENS is a tri-organizational, wrap-around, interdisciplinary pediatric program for children under 18 years with intersecting developmental, mental health, physical, and social complexities.

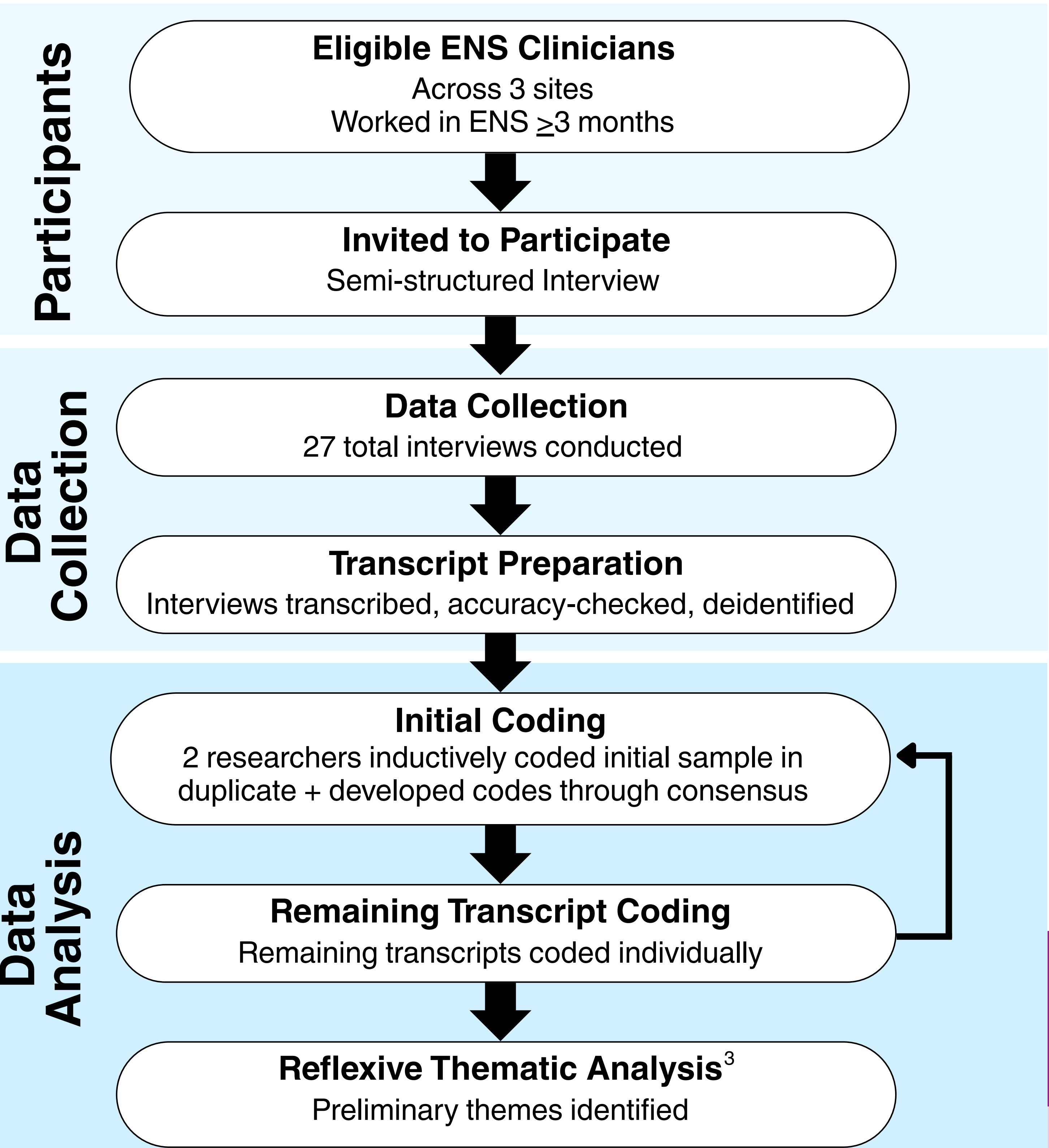
- ▶ ENS addresses major system challenges for this population, including disproportionate acute care use and gaps in appropriate community services.^{1,2}

ENS Sites:   

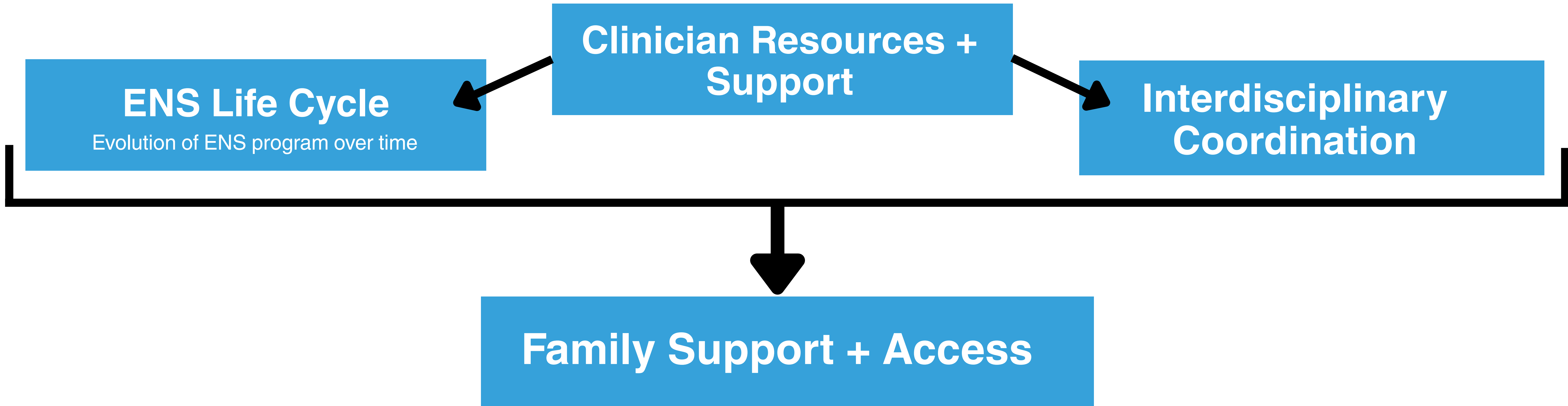
This project is under the umbrella of a broader evaluation to assess the effectiveness of ENS programming.

Objective: To understand clinician perspectives on providing services in the ENS.

Methods



Results



Clinician resources and support underpin both interdisciplinary coordination and ENS evolution.

When clinicians feel equipped and supported in their roles, they are better able to collaborate across disciplines and advance service-model goals through ongoing program development.

Together, these conditions strengthen clinicians’ capacity to support families and improve access to ENS services.

Discussion: Clinician insights complement outcome measures and family/youth data and can inform future ENS strategy refinement.

Relevance to HB Clients & Families: To provide interdisciplinary wrap-around care, clinicians need the resources and capacity to meet the complex, evolving needs of children with disabilities and their families.

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