

# Extensive Needs Service: Client and Family Journey

Extensive Needs Service (ENS) provides outpatient care (treatment without an overnight stay) to children with multiple medical, developmental, behavioural, and social challenges. The ENS client and family journey may vary based on where services are provided. Contact your local ENS provider for more information.

## 1 ASSESSMENT

If your child has multiple health needs and behaviour-related challenges the ENS program may be able to help.

The referral process is different based on where you live. It can be made by your provider or self-referred.

Intake call with nurse

Hello! I'm going to ask you some questions. What supports have you already accessed?



Information reviewed with team and family

Referral declined: Recommendations for other community supports made.



## 2 TREATMENT

Family meets with ENS team and establishes goals

Research partners are part of the ENS care team and will measure progress.

Go back to school

Decrease unsafe behaviours

Communicate needs

Individualized treatment plan created



Referral accepted

### Types of services:

- Behaviour therapy
- Occupational therapy
- Psychiatry
- Speech and language
- Coordinated service planning
- And more...

Regular check-ins with care team to assess progress

Length of care depends on individual needs.



## 3 DISCHARGE

Your child has been doing well. I have spoken to your community provider and school and they have all of the information. They will work with you to make sure your child continues to get support.

