

## Extensive Needs Service: Eligibility Criteria

### About this service

The Extensive Needs Service is a publicly funded program delivered on an ambulatory basis at Holland Bloorview. The aim is to provide wrap-around services (clinical and therapy) for children and youth whose needs are currently not being met by the current health-care system. The program takes an equity-focused, trauma-informed lens aimed at participation, inclusion, and quality of life for children, youth and their families. The focus is to work with families and current care teams to enhance capacity, reduce challenging behaviours and treat the underlying medical and mental health concerns.

### Eligibility criteria

The Extensive Needs Service provides vital wrap-around services for children and youth (up to 18 years of age) with urgent and extensive needs in Ontario who have co-occurring:

- a. Neurodevelopmental conditions or an acquired brain injury, and
- b. Mental health conditions(s), and
- c. Chronic physical health conditions(s)

Additionally, there are existing needs that are not currently met with respect to:

- a. Challenging/interfering behaviours (for longer than 12 months or escalating over the past six months)
- b. They have already accessed three or more health-care or service providers
- c. Safety concerns (impaired functioning that is a barrier to engagement in home, school, community)
- d. Caregiver family complexity (financial, language, cultural, capacity, living arrangements, etc.)

### Referral details

If you feel that your child or teenager meets these eligibility requirements, please speak to your health-care provider or contact Surrey Place's SmartStart Hub at 1-8333-575-KIDS (5437) to self-refer. Once your referral has been received by our care team, you will be contacted for an intake assessment.

