

**\*\* Please note that this FAQ will be updated regularly to reflect the hospital's latest guidance based on current public health measures \*\*\***

## 1. What is the hospital masking policy?

- Masking will continue throughout the hospital and remains a key safety measure for our community.
- Client-facing staff will continue to wear level 3 masks.
- Non-client facing staff have a choice to wear either level 1 or 3 masks.
- Masks are available at the screening booths at the main entrance. We have ample supply of both.

Masking is required for those that are able to from the age of 2.5 years (30 months) and up. This has been lowered from age 6.

## 2. What is your screening process?

As of October 24, 2022, Holland Bloorview will be implementing reduced screening hours which will continue to be in effect until further notice. These new hours are aligned with the designated times for indoor, outdoor and bedside visits, and will take place:

- **Monday to Friday – 5:30 p.m. to 8:30 p.m.**
- **Saturday/Sunday/stat holidays – 9:30 a.m. to 5:30 p.m.**

The following groups will need to continue to actively screen during this time:

- Inpatient visitors/ caregivers.

These visitors can use our [online screening form](#) to expedite the screening process. Families will continue to book their visits through our [Pick-A-Time scheduling system](#) and our [visitor policy](#) for inpatient clients and families remains in place.

All others, including those coming for research, outpatient and business appointments, will continue with self screening and monitoring of symptoms. Signage will be posted at the front entrance to support this change.



Staff/volunteers who require a COVID 19 test (PCR or RAT) may pick up their kits at the main reception.

Please continue to monitor for symptoms and do not enter the hospital if you are feeling unwell. All staff are required to wear their lanyards in order to be identifiable as authorized personnel within Holland Bloorview.

### 3. What are the isolation requirements if I've been exposed to Covid?

- We've updated our COVID-19 exposure and return-to-work workflow document, which describes what to expect under different COVID-19 exposure scenarios, on [HBConnect](#). Please refer this document, and reach out to [occupationalhealth@hollandbloorview.ca](mailto:occupationalhealth@hollandbloorview.ca) if you have additional questions.

### 4. Are there capacity limits for meetings?

- Capacity limits for large events will increase from 50 to 100. Note that only the Coriat Atrium and cafeteria can host this many people.
- Meeting room limits will no longer be in place except those related to fire code adherence. Staff will be able to view these limits when booking through Meditech. Please do not eat or drink (except for a sip of water, tea, coffee, etc.) in meetings.
- Capacity limit in all elevators, as announced previously, has moved from six to eight.

Please refer to the list below for updated room capacity limits that are based on fire code. Staff will be able to view these limits when booking through Meditech.

Please note, room 4E100/105 and 5E100/105 are no longer bookable spaces due to the renovation and will be removed from Expanse.

Room Number	Room Name	Capacity
0W-220	Video Conference	18
0W-225	Training Room	25
0W-264	Computer Training Room	10
1E-200	Conference Centre	75
1E-235	Atrium Lounge	11
1E-236/237	Open Play - Atrium	96
2E-165	Multi-Use Activity	4
2W-625	Meeting Room, Flip Chart	25
3E-160	Learning Lab	8
3W-485	Meeting Room	16
4W-240	Meeting Room	10



4W-245	Meeting Room	6
4W-335	Meeting Room	6
4W-375	Meeting Room	4
5W-100	Meeting/Interview Room	12

**5. If I bring a guest speaker in, can they take off their mask if they are more than 2 meters away from people in the audience?**

Yes, guest speakers can take off their masks as long as appropriate physical distancing (2 meters) is enforced.

**6. How many people can I bring to the conference centre? Do the chairs need to be separated by meters?**

The conference centre has a capacity of 75. No, chairs do not need to be separated given attendees are wearing masks while seated.

**7. Am I allowed to serve food in meeting rooms during events?**

Yes, serving food is permitted. However, most meeting spaces are small and don't allow for proper ventilation. If food is being served, staff must ensure appropriate physical distancing (2 meters) is enforced if masks are being removed to eat or drink. We encourage staff to only serve food and/or drink if they think it is absolutely necessary.

**8. How many guests can I bring to the hospital for business purposes?**

At this time, there are no restrictions.

**9. What is our hospital vaccination policy?**

All staff must be fully vaccinated prior to entering the hospital. Please visit our [COVID-19 vaccination policy](#) document for more details.

**10. Do we need to physical distance?**

- Physical distancing of two meters will only be required when masks are removed while consuming food in the cafeteria and breakrooms.
- Physical distancing between cohorts in camps will continue to be encouraged as much as possible.

**11. Are there international travel restrictions?**



- At this time, staff may return to work post-travel with no testing if they are asymptomatic and have no known high-risk exposure.
- You should familiarize yourself with the requirements for both entry into the country you are traveling to and for re-entry into Canada to prevent unnecessary delays in return to work. This can be found at <https://travel.gc.ca/>.

## **12. I've had COVID-19 and have been re-exposed to COVID-19 within 90 days. What do I do?**

Staff who have tested positive for COVID-19 in the previous 90 days AND have been newly exposed to COVID-19:

- You are NOT required to self-isolate; instead you will be asked to self-monitor for 10 days post exposure. Please note:
- If in the 10 days of self-monitoring you become symptomatic, you are required to self-isolate and get a rapid antigen or PCR.
- If negative, you may return to work 24 hours after symptoms have resolved.
- Public Health confirms that this is the case even if you are not able to mask.

