

2022-23 Quality Improvement Plan

A Quality Improvement Plan (QIP) is a public document that health care organizations in Ontario make on an annual basis that serves as a blueprint for quality initiatives. At Holland Bloorview, the QIP is an annual subset of the hospital's multi-year quality framework, known by the acronym SHOWCASEE (third page). This document provides an overview of the approved indicators and targets for the 2022/23 QIP.

22/23 Quality Improvement Plan Indicators and Targets

Type	Indicator	Dimension	FY 22/23 Target	Baseline based on New Target	Desired Direction	Target Rationale
Mandatory (evolved)	Ratio of repeated workplace violence incidents (same initiator) to total number of workplace violence incidents	Safety, Work Life	22%	27%	Down	Continued focus on preventing workplace violence; focusing on a desire to obtain a significant decrease in the number of repeated incidents
Custom	Number of pressure injuries stage 2,3, 4 and unstageable per number of patient days per 1,000 patients	Safety	0.24	0.30	Down	Working toward Solutions for Patient Safety (SPS) network aspirational target; represents a 20% decrease
Custom	% of children seen within <u>180</u> days for first diagnostic assessment in autism	Access	75% in 180 days	70%	Up	This would be a realistic, stretch target that is reflective of current referral rates and program capacity; improvement over baseline continues to be a stretch target in an uncertain environment
Custom	% of clients seen within <u>120</u> days for first therapy service (Occupational & Physical Therapy) with the Neuromotor service		60% in 120 days	54%	Up	Reflective of the shift in operational wait times that occurred over the course of the pandemic; improvement over baseline continues to be a stretch target in an uncertain environment
Custom	% 'excellent' rating by clients and/or families to the question: Overall how would you rate Holland Bloorview ²	Client and Family Centred	Collecting baseline	NA	Up	We are moving to a new survey vendor which will impact survey questions, data collection methods and response rates.

Holland Bloorview Kids Rehabilitation Hospital

150 Kilgour Road, Toronto ON Canada M4G 1R8 T 416 425 6220 T 800 363 2440 F 416 425 6591 hollandbloorview.ca

A teaching hospital fully affiliated with the University of Toronto.

Type	Indicator	Dimension	FY 22/23 Target	Baseline based on New Target	Desired Direction	Target Rationale
Priority	% of families and clients reporting they felt they were meaning-fully supported in preparing for discharge ²	Seamless	95%	95.0%	Up	Maintain maximum target

Quality Matters at Holland Bloorview: A Plan for Action

What informs our integrated Quality Framework?

- No boundaries strategic plan
- Legislation
- Accreditation
- System priorities
- Scientific literature
- Staff, clients and families

Contact
 Laura Oxenham-Murphy
 Director - Quality, Safety and Performance
 ext. 7057 loxenhammurphy@hollandbloorview.ca



[1582.18]