

Family Town Hall – COVID-19 update for outpatient clients and families

Background

On October 15, 2020, Holland Bloorview Kids Rehabilitation Hospital will be hosting two virtual town halls (**10 a.m. to 11 a.m.** and **7 p.m. to 8 p.m.**) to connect with outpatient client and families related to concerns they may have related to visiting the hospital during the COVID-19 pandemic.

Agenda

1. **Welcome and introductions**
2. **What to expect with an in person or virtual visit**
 - a. The environment, personal protective equipment, screening, social distancing
3. **Client experience story**
 - a. In-person visit
 - b. Virtual appointment
4. **CFIC virtual family resource and additional information** (Family Support Fund, Emergency Transit Fund, etc)
5. **Ambulatory activity over the pandemic until now** (volumes, wait times, etc.)
6. **Connect2Research update**
7. **Question and Answers**

Contact information

If you have a question that you'd like addressed during the session, please email lwong@hollandbloorview.ca