

Holland Bloorview Board of Directors Meeting Minutes
Wednesday, September 21, 2022
5:30 p.m. to 8:30 p.m.
ZOOM

Attendance

Present: Poonam Puri, Chair; Catherine Wood, Secretary; Allyson Whyte Nowak, Treasurer; Alycia Calvert; Laura Dottori-Attanasio; Julia Hanigsberg; Suzanne Jorisch; Alice Keung; Jean Lam; Rhonda McEwen; Jennifer Quaglietta; Lisa Robinson; Michael Wasserman

Sr. Management: Irene Andress; Tom Chau; Enza Dinino; Sandra Hawken; Tracey Millar; Aman Sium; Stewart Wong

Guests: Danny Nashman; Cate Creede; Stephanie McFarland; Caleigh Walker; Nadia Tanel

Regrets: Andrea Hoffman; Golda Milo-Manson; Catherine Roche; Neil Selfe;

Recorder: Kaitlyn Davis

1.0 Call to order

P. Puri, Chair, called the meeting of the Holland Bloorview Kids Rehabilitation Hospital Board of Directors to order at 5:30 p.m.

Chair's remarks

P. Puri began the meeting with a Land Acknowledgment.

Approval of agenda

The Chair requested approval of the agenda as pre-circulated.

MOTION: It was MOVED by Michael Wasserman, and seconded by Allyson Whyte Nowak that the Board of Directors approve the agenda.

Wasserman/Whyte Nowak

CARRIED

Disclosure of Conflicts of Interest

The Chair asked whether anyone wished to declare a conflict of interest on any of the items slated for discussion at this Board meeting, and there were none.

2.0 Discussion Agenda

2.1 Strategic Planning

J. Hanigsberg introduced D. Nashman and C. Creede from The Potential Group who have been retained to lead the development of Holland Bloorview's next strategic plan. The strategic planning process was launched in July 2022 at the Senior Management Team Retreat. Five meta-topics/questions have been developed to guide the engagement process but they are not exclusive and the team is open to hearing new ideas. The Directors discussed ensuring that there are mechanisms in place to capture the people who are not able to participate initially and what other external voices would be important to hear from.

MOTION: It was MOVED by Dale Ponder, and seconded by Suzanne Jorisch, that the Board of Directors of Holland Bloorview Kids Rehabilitation Hospital approve proposed timeline and approach to the development of the next strategic plan.

Ponder/Jorisch

CARRIED

2.2 Caring Safely

2.2.1 Safety Story

A. Sium shared a safety story from the inpatient unit. As of June 7th, 2022, Nova StatStrip glucose meters have replaced our previous meters. The new glucose meters have the capability to scan the barcode on a client's ID band and the client's results will automatically upload into the medical record. During a code blue, a client required a blood glucose check but the client's ID band was not recognized by the glucose meter and a nurse had to manually enter the ID into the device to complete the glucose check. This event highlighted the need to increase new knowledge awareness using Nursing Practice Alerts and speaking with teams to consider alternative options when troubleshooting such as manually entering the client's ID or scanning the unique barcode from the bottom of the code blue flowsheet.

2.2.2 Quality Committee Report

A. Sium presented the Quality Committee report. He highlighted the work being done to adopt a new safety event classification system that focuses on the level of harm and also encourages thinking about why/how the event happened and helps identify what is being missed.

2.3 Inclusion, Diversity, Equity and Accessibility (IDEA) and Anti-Racism Update

J. Hanigsberg introduced the IDEA update and recognized L. Thomas for her enormous contribution since joining the IDEA office as interim manager in July. A. Sium provided an update on the five key areas of focus for 2022-2023 including leveling-up internal capacity related to IDEA and Anti-Racism. He highlighted opportunities for the hospital community to inform this work and some of the system partnerships and practice sharing through ongoing collaborations with Ontario Health and Toronto Academic Health Science Network (TAHSN).

The Health Equity and Allyship workshop is now mandatory for all client-facing employees and emerged from clinician feedback/requests for support to understand systemic barriers to care, and how staff can meaningfully mitigate these barriers. A. Sium also shared an update on the new discrimination, racism and harassment reporting process which utilizes a third-party Ombudsperson and investigators to respond to reports and aim to resolve. S. Jorisch commended the third-party process which is essential to building staff trust.

The group discussed next steps which include targeted recruitment for Black and Indigenous hires, anti-bias training and an equitable recruitment guide.

2.4 Foundation Report

S. Hawken provided an update from the foundation and acknowledged S. Wong and A. Saith for the very successful launch of the 'Imagine Everybody' campaign. She encouraged all of the Directors to get engaged on social media promoting the campaign. She shared that there has been a return to more in-person events and the 'Evening of Possibility' will take place in person for the first time since 2019 and sold out in record time.

2.5 Board Retreat Planning

P. Poonam provided an update on the plan for the annual Board of Directors retreat and asked for input on any additional topics or speakers that the Board would like to see. The group discussed hearing from different people's perspectives on disruption and digitization in the health care industry.

2.7 President & CEO Report - September 2022

J. Hanigsberg referred Directors to her written report and highlighted S. Wong and A. Danial for their participation in the *Immunizing Children with Confidence* conference which allowed Holland Bloorview to share learnings around vaccinating children with disabilities, sensory sensitivities and medical complexities. She also shared the exciting launch of a new Black scholars program called EMBARK which is the first of its kind in Canada. EMBARK aims to fill a crucial gap in amplifying diverse Black voices in disability research and aims to address barriers that Black scholars face to set them up for successful academic careers.

3.0 Consent Agenda

The Chair noted the following items under the Consent Agenda requiring Board approval.

- 3.1 Minutes of Board Meeting June 15th, 2022
- 3.2 Credentialing of Dr. Ayala Rubin
- 3.3 Special Resolution – Hospital Services Accountability Agreement
- 3.4 Board Annual Work Plan

A MOTION to approve: It was MOVED by Michael Wasserman, and seconded by Alycia Calvert, that the Board of Directors approve the Consent Agenda.

Wasserman/Calvert

CARRIED

Adjournment

There being no further business for discussion, the meeting was adjourned at 8:30 p.m.

Poonam Puri
Chair, Board of Directors
:kd